

Help Us Work With You

In order to ensure prompt and proper service, we ask that you follow the recommendations outlined in the next few pages.

To help us help you better, please include:

1. **Original shipping name and address + Coverking order number**
2. **vehicle's year, make and model or VIN.**

For fitment issues we need **clear pictures of your vehicle and our product** to determine if the way it fits is the way we intend it to fit (see examples on following pages). Please **show as much detail as possible** to demonstrate the areas where the product does not fit.

If the issue pertains to manufacturing defect, please **describe the nature of the problem** and highlight appropriate area on the picture.

If possible, **include a picture of the item tag** attached in the inside of the product.

Thank you for your trusting Coverking

Car Cover

Please provide a photo of your vehicle with the cover on and a photo without the cover.

Include pictures showing the angle of the car that shows where the fitment issue appears. Ideally, a wide shot showing the location and a close-up shot that shows the detail of the fit.

Note: If your vehicle has any aftermarket modifications (i.e., wing), please include a picture showing the entire modified part.

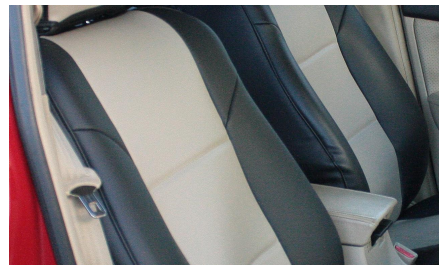


Seat cover

If possible, please provide a photo of the vehicle seats with the cover installed and a photo without the covers. Try to show the part of the cover where there is a fitment issue. Include **both** a wide shot showing the seat **and** a close-up shot that shows the detail of the fit.

For best results and where appropriate, include the measurement (include a ruler or tape measure) of the inaccuracy to help us better determine the source of the error.

If possible, highlight the area in the picture



Headrest

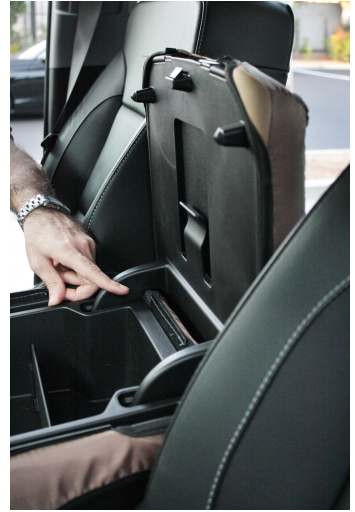
If possible, please provide a photo of the head rest with the cover installed and a photo without the cover. Try to show the side of the cover where there is a fitment issue. Include a photograph of the entire headrest for relative placement of the product.

If possible, highlight the area in the picture

For best results and where appropriate, include the measurement (include a ruler or tape measure) of the inaccuracy to help us better determine the source of the error.



Console cover



Please provide photos of the console with and without the cover installed.

Show the cover open and closed to demonstrate the fit of the product.

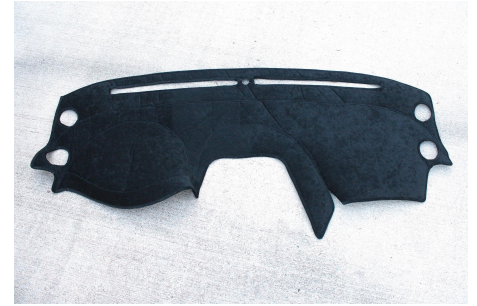
Include close ups of the problem area, if appropriate.

Dash Covers

For best results we need photos of the dashboard with cover on and without the cover.

Please show the angle from which the cover has an issue. A wide shot of the entire dash **and** a close up of the issue will help us determine the error.

For best results and where appropriate, include the measurement (include a ruler or tape measure) of the inaccuracy to help us better determine the source of the error.



Floor mat

Please provide photos of the original floormat and the new floormat side by side.

For best results and where appropriate, include the measurement (include a ruler or tape measure) of the inaccuracy to help us better determine the source of the error.

